

# Organizational Extension List

Use Voicenter's Organizational Extension List to view your the active extensions in your organization, this API pairs well with the Login/Logout API since you can give the agent the option of choosing with extension to log into.

## General Explanation

### Uri

```
1 | https://monitor.voicenter.co.il/Comet/api/GetExtensions
```

## Acceptable Request Types

- 1. POST-JSON
- 2. GET

## Possible Response Formats

- 1. POST-JSON

## Client Request Parameters

Field name	Description	Type	Remarks
Code	Personal identifier, provided by Voicenter.	String	Mandatory

Field name	Description	Type	Remarks
showAll	<p>Allows to set if the return extensions list by the organization hierarchy.</p> <p>If you wish to get all the extensions data in the all organization or only for a specific department.</p> <p>If this field is not sent in the request, the API will return all extensions in the organization.</p> <p>"False" or "0" – Returns all extension in a specific department.</p> <p>You will need to receive the "Code" identifier for each department you wish to use.</p> <p>"True" or "1" – Returns all extension in the organization.</p>	Boolean	Optional

## Client Request Example (GET)

```
1 https://monitor.voicenter.co.il/Comet/api/GetExtensions?code=XXXXXXXXXXXXXXXXX&showAll=1
```

## Client Request Example (POST - JSON)

```
1 {
2   "code": "XXXXXXXXXXXXXXXXX",
3   "showAll":0
4 }
```

## Voicenter Response Parameters

Field name	Description	Type
ERR	Response status: "0" – No errors. "1" – The sent request Code format is invalid. * In case the sent "Code" value is invalid you will simply get an empty "EXTENSIONS" array response.	Integer
DESC	Response status description: "OK" – No errors. "Unauthorized" - The Code value or format is invalid.	String
EXTENSIONS	A list of the requested extensions data.	Array
SIP	The extension's personal identifier. The SIP user code.	String
Name	The extension's name (as it appear in the Voicenter Cpanel).	String
SpeedDial	The extension's personal speed dial. Speed dial – a short phone number for internal communication between the organization extensions.	String
AccountID	The department that the extension is set on personal identifier(as it appear in the Voicenter Cpanel).	Integer
AccountName	The department that the extension is set on name (as it appear in the Voicenter Cpanel).	String
UserName	The user that the extension is set on name (as it appear in the Voicenter Cpanel).	String
UserEmail	The user that the extension is set on email field (as it appear in the Voicenter Cpanel).	String

## Voicenter Response Example

```
1  {
2    "ERR":0,
3    "DESC":"OK",
4    "EXTENSIONS":[
5      {
6        "SIP":"SIPSIP1",
7        "Name":"Extension 1",
8        "SpeedDial":"11",
9        "AccountID":12345678,
10       "AccountName":"Voicenter Account",
11       "UserName":"John Doe",
12       "UserEmail":"John.d@voicenter.co.il"
13     }
14     {
15       "SIP":"SIPSIP2",
16       "Name":"Extension 2",
17       "SpeedDial":"12",
18       "AccountID":12345679,
19       "AccountName":"Sales Department",
20       "UserName":"Walter Melon",
21       "UserEmail":"Walter.m@voicenter.co.il"
22     }
23   ]
24 }
```