

Login/Logout API

Voicenter Login/Logout API allows you to manage your representatives' online statuses in the shift in your internal system. A representative can easily update his/her status (Login/Logout/Lunch and etc.) by a simple web request.



General Explanation

URI

<https://api.voicenter.com/UserLogin/SetStatusFromAPI>

Acceptable Request Types

1. POST-JSON
2. GET

Possible Response Formats

1. POST-JSON

Client Request Parameters

Field name	Description	Type	Remarks
Code	Personal identifier, provided by Voicenter.	String	Mandatory

Field name	Description	Type	Remarks
UserId	The Voicenter user identifier, provided by Voicenter.	String	Mandatory
ExtensionUser	The Voicenter extension SIP code, provided by Voicenter.	String	Mandatory
Status	<p>The user online work status:</p> <p>"1" - Login</p> <p>"2" - Logout</p> <p>"3" - Lunch</p> <p>"5" - Administrative</p> <p>"7" - Private</p> <p>"9" - Other</p> <p>"11" - Training</p> <p>"12" - Team meeting</p> <p>"13" - Brief</p> <p>"The names of these statuses can be changed in the CPanel.</p>	Integer	Mandatory

Client Request Example (GET)

```

1 https://api.voicenter.com/UserLogin/SetStatusFromAPI?Code=XXXXXXXXXX&UserId=123456789
2 &ExtensionUser=sipsip&Status=1

```

Client Request Example (POST - JSON)

```

1 {
2   "Code": "XXXXXXXXXX",
3   "UserId": "123456789",
4   "ExtensionUser": "sipsip",
5   "Status": 1
6 }

```

Voicenter Response Parameters

Field name	Description	Type
Status	<p>Response status:</p> <p>"1" – The request was successful, No errors.</p> <p>"2" – The Code or User ID value is invalid.</p> <p>"3" – The Extension value is invalid.</p> <p>"4" – Status not supported or the ExtensionUser value is invalid.</p>	Integer
StatusError	<p>"0" – There was something wrong in the request format.</p> <p>"1" – The request was successful.</p> <p>"4" – Internal error.</p> <p>"6" – Missing parameters.</p>	Integer
StatusErrorMessage	<p>Response status description:</p> <p>"OK" – The request was successful, No errors.</p> <p>"Authorization Failed" - The Code value or format is invalid.</p> <p>"Phone error." – The "Phone" field is mandatory.</p> <p>"Status not support" – The status field value is not valid.</p> <p>"Extension is already in use" – If a user tries to connect to an extension that another user is connected to it.</p> <p>"No extension found" – The Extension User value is not valid.</p> <p>"Error on update" – There was an error on the server side.</p>	String

Voicenter Response Example

```

1  {
2    "Status":1,
3    "StatusError":1,
4    "StatusErrorMessage":"OK"
5  }
```